Postal Regulatory Commission 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001 June 8, 2021

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Re: Public Comment

Dear Commissioners:

Postmaster General Louis Dejoy is proposing to make some drastic changes to mail service. Here are my comments:

- 1. Some states have rural communities that depend on the US Postal Service for mail delivery. These areas also do not have broadband or reliable Internet service, and USPS delivers!
- 2. Young people order on-line and they rely on USPS to deliver their package of consumer bought items.
- 3. Many older generations of people do not trust on-line services. The hackers are too smart and hold companies, corporations and even governments for ransom.
- 4. Many customers of the USPS buy USPS money orders because it is accessible, easy, and reliable. Native Americans who rely on cash, prefer a money order to make payments.
- 5. American citizens enjoy sending cards and letters to remain connected to friends and relatives. Navigating emails, zoom, cell phones and texting is not preferred by some customers. Everyone knows your business with all this technology.
- 6. To go to the local post office for many rural dwellers, is a time to meet up with neighbors, friends, local leaders, former colleagues & students, and a time to socialize.
- 7. For some elders, going to the police office is an activity that helps them look forward to meeting others, receiving personal letters/cards and chat with an acquaintance.
- 8. Commemorative stamps are wonderful to purchase and some collectors like them. Many like the theme or to honor groups, a person, a president etc.

and like the variety on their envelopes. Letter writing continues to be an art, it is personal and an enjoyment.

Whatever has caused prices to go up is not due to people not utilizing the USPS for their correspondence needs. Maybe it is due to pensions and retirees, which many understand, but it could be an efficiency problem. Though mail in many rural areas are not residential deliveries, it does provide a needed service.

All this blame of mail fraud is ludicrous. A president that is a sore loser created this attack on the USPS. American citizens have used the USPS all these years and the USPS is ethical, professional and an honest government entity.

Sincerely,

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